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Today's Date: July 21, 2005

To: Examiner W. Lin, Art Unit: 2154

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**From: Frederick E. Cooperrider #36,769
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In re Application of Goldszmidt, et al

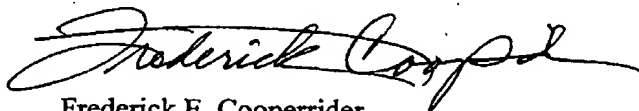
Serial No.: 09/559,065

**For: METHOD AND APPARATUS FOR DYNAMICALLY ADJUSTING RESOURCES
ASSIGNED TO PLURALITY OF CUSTOMERS, FOR MEETING SERVICE LEVEL
AGREEMENTS (SLAs) WITH MINIMAL RESOURCES, AND ALLOWING
COMMON POOLS OF RESOURCES TO BE USED ACROSS PLURAL
CUSTOMERS ON A DEMAND BASIS**

Contents: 1. Amendment Under 37 CFR §1.116 (14 pages)

CERTIFICATION OF TRANSMISSION

**I certify that I transmitted via facsimile to (571) 273-8300 this Amendment Under 37
CFR §1.116 to Examiner W. Lin on July 21, 2005.**



**Frederick E. Cooperrider
Reg. No. 36,769**

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S/N 09/559,065

Docket: YOR919990479US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Goldszmidt, et al.

Serial No.: 09/559,065

Group Art Unit: 2154

Filed: April 28, 2000

Examiner: Lin, Wen Tai

For: METHOD AND APPARATUS FOR DYNAMICALLY ADJUSTING
RESOURCES ASSIGNED TO PLURALITY OF CUSTOMERS, FOR
MEETING SERVICE LEVEL AGREEMENTS (SLAs) WITH MINIMAL
RESOURCES, AND ALLOWING COMMON POOLS OF RESOURCES TO
BE USED ACROSS PLURAL CUSTOMERS ON A DEMAND BASIS

Commissioner for Patents
Alexandria, Virginia 22313-1450
Box AF

AMENDMENT UNDER 37 C.F.R. §1.116

Sir:

In response to the Office Action dated April 21, 2005, please amend the
above-identified application as follows:

Amendments to the claims begin on page 2. The subject matter from allowable claim
14 has been incorporated into independent claims 1 and 40, and objected-to claim 11 has
been rewritten in independent format. Claims 14 and 41-47 are canceled.

Remarks begin in page 13.